



CONNECT (Phone Conversation)

- The first step is to get in touch with us. Most potential clients do it by phone, but if you prefer an e-mail conversation first, that's fine too. You can reach us at john@jmdesignerproperties.com.
- We want to know what is important to you, what are your requirements and what you expect from your remodeling experience.
- If JMDP is a good fit for you and your project, we will schedule a time to visit your home and discuss your project in more detail.

CONSULT (First Visit)

- When we arrive, we ask lots of questions. The way you use your home will help us in making suggestions for your new design. Our construction experience allows us to point out other design considerations and constructability concerns.
- Based on our vast residential construction experience, we can usually discuss a budget range for your project.
- Another benefit is that we provide you with a single point of contact to work with you throughout the design and construction of your project.

CREATE (Design Agreement)

- We then enter into a design agreement. There is a Design Fee required for this work. Design Fee amounts are based on the complexity of the project and the amount of work required. We will spend a lot of time with you throughout the course of the planning process. We feel our approach gives both potential client and JMDP a vested interest in the project. If the project progresses to construction, the Design Fee will be applied towards the final cost.
- We perform an Existing Conditions Survey as well as a schematic design and material & finishes schedule.
- Our Designers will assist you with your material selections.
- Once the design is completed, we can create a pre-construction budget to better identify the final cost of your project.

CONSTRUCT (Construction Agreement)

- After you have made the decision to have JMDP perform the improvements to your property, we will prepare a Construction Agreement that contains a detailed Scope of Work for your approval.
- We will schedule a Pre-Construction Meeting with you, the Project Manager and the Site Supervisor assigned to your project. At the Pre-Construction Meeting, we review the entire job once again and set clear expectations on what you will experience.
- The Project Manager is the person responsible for your project including financial controls and approvals.
- The Site Supervisor oversees all improvements to your home. They treat your home as if it was their own. You can be assured that the extremely high JMDP standards are maintained with all trade contractors that work on your project.

COMPLETE (Client Satisfaction Survey)

- At the conclusion of your project, the Site Supervisor will have a final cleaning performed.
- You will meet with the Project Manager to review the finished product and receive a Client Satisfaction Survey. Client referrals are the best compliment we can receive.